

Terms and Conditions of Sale

Pricing: Prices are subject to change or withdrawal without prior notice. Unless otherwise stated by Aeris, prices are quoted for 48 hours from date & time of submission. Clerical errors or omissions are subject to correction at Aeris discretion.

Freight Terms: The following freight terms are in place.

Aeris will pay freight for copper tube in excess of 5000 pounds.

Aeris will pay freight for line sets of 6 pallets or more.

Copper tube and line sets can be combined to reach an FFA order and will be calculated by Aeris.

Orders under the above weights and size are subject to freight and handling charges.

- Orders under the weight or quantity listed above can be picked up at our Rancho Dominguez location with 72hr notice.
- Orders under the weight or quantity listed above can be shipped with the freight being charged to the buyer.

Delays: Aeris will not be liable for whole or partial delays in any delivery beyond the control of Aeris. This incudes but is not limited to acts of God, strikes, epidemics, accidents, 3rd party damages, material shortages, government intervention or any other contingency or delay. If delays happen Aeris will notify the buyer in a fair and reasonable manner.

Standard Payment Terms:

Standard payment terms are Net 30 and consequently due 30 days or less after date of invoice.

Past due invoices will be subject to and assessed at a 1.25% interest rate per month or 15% per annum.

Credit: Credit is subject to approval and Aeris reserves the right to limit shipments, require payment, terminate the credit agreement for delinquent accounts. Aeris maintains a security interest in all products sold until the entire invoice is paid in full.

Claims: Any claim for errors, damages and shortages must be reported within 15 days of receipt of material and supported by a signed copy of the carrier's delivery receipt (P.O.D.) Aeris assumes no responsibility for unsigned claims or for claims filed after the 15 day period. Inspection of incoming shipments is the customer's responsibility.

Return Goods: No material will be accepted without express written permission and Return Good Authorization (RGA) number. Any material that approved for return will be subject to inspection for resalable condition and subject to a 25% restock and handling charge. All freight back to Aeris will be the responsibility of the returning party.

Special Orders: All purchase orders for special order items or non-stock items are non-cancellable and non-returnable.



Limited Warranty: Aeris warrants only to the buyer that products furnished are free from defects and conform to industry standards for industry standards as to quality, composition, and will be free from defects in workmanship and materials for a period of one from the date of receipt of the material by the buyer. This warranty does not apply to damage resulting from normal wear, improper installation, misuse, mishandling, or neglect. Aeris will agree to replace any product found to be in compliance with the warranty policy for the same or similar product, without allowance for labor or consequential damages.

